# Welcome to Hyatt Regency Clearwater Beach Resort & Spa

*We are counting down the days until you arrive and look forward to having you and your attendees as our guests. Before you arrive we wanted to assure you that we are doing everything we can to promote the safety and wellbeing of all of our guests and colleagues.*

## What you can expect at the Resort

- We have a dedicated GBAC (Global Biorisk Advisory Council) Certified Hygiene Specialist to maintain our promise of Care and Cleanliness

- All colleagues undergo wellness checks upon arrival and must wear masks

- Contactless entry into your guest room with use of the World of Hyatt app

- Daily housekeeping service during your stay has been suspended unless requested to protect your privacy and ensure your comfort

- Increased frequency of cleaning on all high-touch surfaces and public areas with disinfectants and UV light treatment

- Contactless hand sanitizer stations are placed throughout the resort at entrances and public areas to encourage constant use

- Social distancing of at least 6 feet is expected throughout the resort

- Social distancing in our elevators of no more than 4 people in the space at one time

- Per Pinellas County ordinance, you must wear your face mask while inside the hotel public spaces and guest floors

## What you can expect in your Meeting Spaces

- Socially distanced chairs and tables

- Use of UV light to sanitize the entire meeting room before and after each end of day meeting

- Contactless hand sanitizers in areas of your meeting space

- Food and beverage services that adhere to social distancing and hygiene requirements

- Extra spacing for food and beverage stations to promote social distancing

- Ability to add virtual options for those unable to attend in person meeting

- Removing high touch items from meeting room spaces such as pens and pads of paper

- Offering the purchase or rental of additional personal protective equipment tailored to your needs

We continue to closely monitor the COVID-19 situation, remain vigilant, and follow all recommended precautionary measures, protocols and guidelines from various health organizations including the World Health Organization (WHO), U.S. Centers for Disease Control and Prevention (CDC), and local authorities, in an effort to ensure our guests and colleagues remain in a safe and healthy environment.